

Privacy Policy

Last updated: 21/1/2026

This Privacy Policy describes how personal data of users visiting the website **fideliomed.com** are processed, in accordance with **Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR)** and applicable national legislation.

1. Data Controller

The Data Controller is:

Fideliomed SRL / Simona Roggero

Registered office: Turin (Italy), corso Re Umberto I 8

Contact email: info@fideliomed.com

2. Nature of the website and data processed

The website **fideliomed.com** is currently a **basic informational page** and does **not** provide:

The site includes a **contact form** that allows users to contact the Data Controller.

Through this form, the following personal data may be collected:

- name
- email address
- any personal data voluntarily included in the message content

The website does not provide user registration, newsletters, restricted areas, or transactional services.

3. Purpose of processing

Personal data submitted via the contact form are processed **exclusively** for the purpose of:

- responding to user enquiries
- managing communications initiated by the user

Personal data are **not used for marketing purposes**, profiling, or automated decision-making.

4. Legal basis for processing

The processing of personal data submitted through the contact form is based on:

- the **performance of pre-contractual measures taken at the request of the data subject** (Article 6(1)(b) GDPR), and
- the **legitimate interest of the Data Controller** in responding to enquiries (Article 6(1)(f) GDPR).

5. Processing methods and data storage

Messages sent via the contact form are **transmitted directly by email** to the Data Controller.

- Personal data are **not stored on the website or in the WordPress database**.
- No internal user database is created through the contact form.
- Data are processed manually via email systems, using appropriate security measures.

6. Browsing data

During normal operation, the website's technical and software systems may collect **technical browsing data**, whose transmission is inherent to the use of Internet communication protocols.

These data may include:

- IP addresses
- browser type and device
- operating system
- access times

Such data:

- are **not collected to identify users**,
- are used solely for **technical, security, and anonymous statistical purposes**,
- are **not disclosed to third parties**.

7. Cookies

The website **does not use profiling cookies**.

Only **strictly necessary technical cookies** may be used to ensure proper functioning of the site.

No analytics or third-party tracking tools are currently in use. Any future changes will be reflected in an updated Privacy Policy.

8. Data retention

Personal data transmitted via the contact form are retained **only for the time necessary** to respond to the enquiry and manage any follow-up correspondence, and in any case no longer than required by applicable legal obligations.

9. Data subject rights

Users may exercise the rights provided under Articles 15–22 of the GDPR, including the right to access, rectify, erase, restrict or object to the processing of their personal data, by contacting the Data Controller at the email address indicated above.

10. Changes to this Privacy Policy

The Data Controller reserves the right to update this Privacy Policy at any time. Any changes will be published on this page.